



# WOOD DALE FIRE PROTECTION DISTRICT

589 N. Wood Dale Road, Wood Dale, Illinois 60191

## A MESSAGE FROM THE WOOD DALE FIRE PROTECTION DISTRICT REGARDING THE COVID-19 VIRUS

With the continued concern related to COVID-19 the Wood Dale Fire Protection District would like to share some information with you. Slight changes have been made to the way we operate that will not impact how we serve our community nor will it delay the speed of emergency medical care to those in need. If you call 911 for an ambulance, the call takers might ask you additional questions to see if you have any flu like symptoms. If you do report flu like symptoms, our dispatchers relay that information to inform our personnel as they are responding to your location. Do not be alarmed if you have flu like symptoms and our paramedics greet you wearing a mask over their mouth and nose along with goggles and a gown. This is for your protection as well as our personnel.

If you call for an ambulance our paramedics will ask you some questions when they get to your location to determine if you have any flu like symptoms and this will be done using "social distancing" of around 6 feet away. They may also place a mask on you as a precaution. None of these precautions will delay your care. On many calls a fire truck and police officers respond with the ambulance to help. Do not be surprised if some of these additional helpers wait outside your home until the paramedics assess you for the symptoms of the flu. All of these situations discussed above are common sense approaches that are normally done and have always been done when encountering somebody with flu like symptoms.

The Fire District has also developed a plan with our neighboring towns that would allow sharing of resources such as personnel, equipment and fire stations should the need arise.

Please feel free to call or email me with any questions or concerns you may have.

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